

Data Submission Guide for Idaho Practitioner Sales Reporting

Idaho Practitioner Sales Reporting System (ID PSRS)

January 2025 Version 2.0



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Document Overview

This document serves as a training guide and support manual for authorized drug distributors with an active Idaho License/Certificate who must report to the Division of Occupational and Professional Licenses (pursuant to IDAPA 24.36.01.501.03) controlled substance drug sales to Idaho practitioners.

Idaho practitioners are defined under <u>Idaho Statute 54-1704.47</u> as persons licensed in this state and permitted by such license to dispense or administer drugs in the course of professional practice or research in this state.

This guide includes such topics as:

- Reporting requirements for the Idaho Practitioner Sales Reporting System (ID PSRS)
- Creating an ID PSRS System account
- Uploading your report
- Viewing your report status
- Changing your password
- Error resolution Reporting Requirements

Reporting Requirements

Who Must Report?

Any of the following authorized drug distributors that, in the normal course of business, sell controlled substance drugs to Idaho practitioners:

- Manufacturer includes Virtual
- Wholesale Distributor includes Virtual
- Resident and Non-Resident Drug Outlet (if selling to Idaho practitioners)
- Outsourcing Drug Outlet (if selling to Idaho practitioners)

What Data Must Be Reported?

All controlled substance drug sales to Idaho practitioners. Drug samples do not need to be reported. (IDAPA 24.36.01.501.03)

What is the Frequency of Reporting?

A monthly report must be submitted for the previous month by the 15th of each month.

Data Collected Shall Include the Following:

Data must be reported in the format defined in the Automation of Reports and Consolidated Orders System (ARCOS).

Which ARCOS Transaction Codes Should be Included in the Report?

ARCOS Transaction Codes:

- S Sale, Disposition, or Transfer
- 7 No ARCOS Activity for the Current Reporting Period (used only for submitting zero reports).

What File Extensions are Permitted for Reporting and Are There Any File Naming Conventions?

Preferred file extensions include .dat and .txt with a maximum size of 100 MB.

Required Naming Conventions:



The first two characters of the file name should match the state abbreviation of the state to which you are submitting, followed by an underscore, DEA number, followed by an underscore, and the last day of the data reported in MMDDYYYY format.

Example:

If submitting data to Idaho, your file name should begin with "ID_". You will receive an error if your file name does not adhere to this.

• When submitting multiple files, it is necessary for each file to have a unique file name. When a file name is reused, each subsequent submission replaces the previous one.

Example:

A data submitter has two unique files to submit, each containing unique distributions. An acceptable way to name the files is as follows:

- Submission one: ID_AB1234567_MMDDYYYY_I
- Submission two: ID AB1234567 MMDDYYYY 2

How Should the Report be Submitted?

Reports should be uploaded to the ID PSRS Clearinghouse portal.

- For instructions on creating an account, please refer to the <u>Creating Your Account</u> section of this document.
- For instructions on submitting your report, please refer to the <u>Submitting Your Report</u> section of this document.

If an Authorized Drug Distributor Does Not Have Any Practitioner Sales to Report for the Reporting Period, is a Report Required?

If a Drug Distributor does not have any practitioner sales to report for the reporting period (the previous month) a zero report must be submitted.

Users may enter a zero report using either of the following methods:

Uploading an ARCOS-Formatted Zero Report File:

A zero report transaction file contains a control record identifying the reporting Drug Distributor or Pharmacy and a single transaction record with a transaction code of "7" (per DEA ARCOS coding), which indicates that there were no transactions to report during the previous reporting period.

Note: Use this method if your DEA number is not in the format of two letters followed by a 7-digit number.

For instructions on submitting a zero report, please refer to the <u>Submitting a Zero Report</u> section within this document.

Accessing Controlled Substance Product Reporting

This chapter describes how to create your ID PSRS account and how to log in to the ID PSRS web portal to upload your opiate product or zero report files.

Creating Your Account

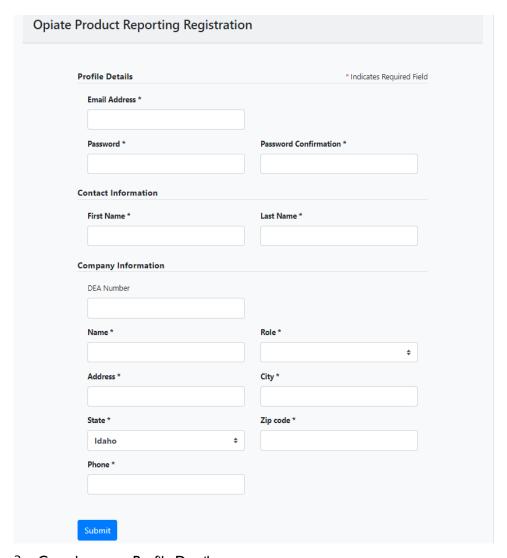
Prior to submitting your report, you must create an account by performing the following steps:

1. Open an internet browser window and navigate to the ID PSRS product reporting login page located at https://pmpclearinghouse.net/opiatereporting.

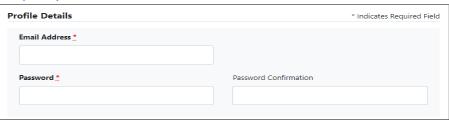


2. Click Sign Up.

The **Product Reporting Registration** page is displayed as shown on the following page.



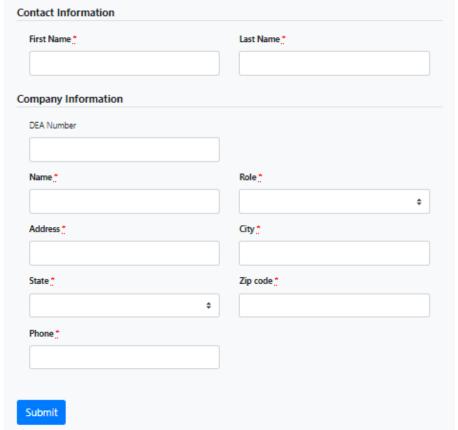
3. Complete your Profile Details.



- a. Enter your current, valid email address in the **Email Address** field.
 - **Note:** The email address you provide here will act as your username when logging into the ID PSRS web portal.
- b. Enter a password for your account in the **Password** field, then re-enter it in the **Password Confirmation** field. The password requirements are provided below.

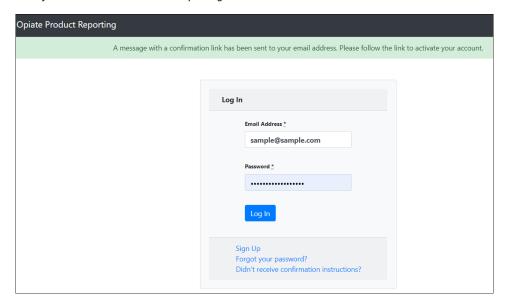
Password must contain:

- At least fourteen (14) characters
- One (1) uppercase letter
- One (1) lowercase letter
- One (1) number
- One (1) special character, such as !, @, #, \$, etc.
- 4. Complete your **Contact Information** and **Company Information**, noting the following:
 - Required fields are marked with a red asterisk (*).
 - **Reporting** account registration does not require a DEA. You will be able to use the same account for reporting multiple DEA numbers.



5. Click Submit.

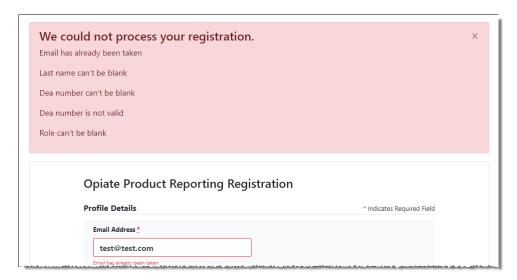
 a. If there are no errors upon submission, your account is created, and a message is displayed indicating that you need to confirm your email address to activate your account.



Note: You will not be able to log in until you confirm your email address.

b. If there are errors upon submission, the error message(s) will be displayed at the top of the page.

Correct the indicated errors, then click Submit to create your account.

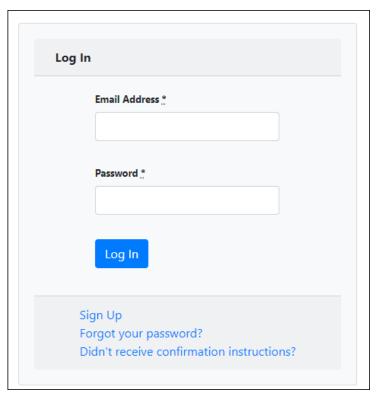


Logging in to the Reporting Site

1. Open an internet browser window and navigate to the Reporting page located at https://pmpclearinghouse.net/opiatereporting.

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- 2. Enter the email address you used to create your account in the **Email Address** field.
- 3. Enter your password in the **Password** field.

Note: If you have forgotten your password, use the **Forgot your password?** link to have a link sent to your email address to assist with resetting your account password.

4. Click Login.

The **Product Reporting** home page is displayed.



Submitting Your Report

Submission Overview

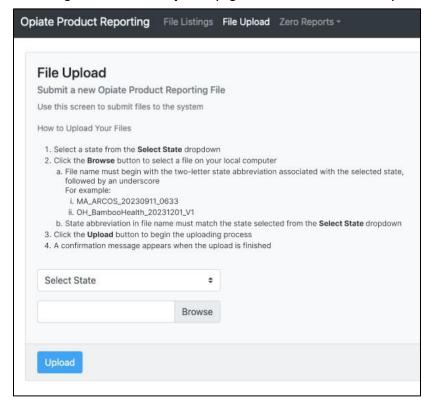
 If you do not have an ID PSRS account, perform the steps outlined in the <u>Creating Your</u> Account section of this document.

OR

 If you have already created an account, log in to the ID PSRS web portal. This will bring you to the ID PSRS Reporting home page.



1. Navigate to the File Upload page from the menu at the top of the screen.



2. Select *Idaho* from the **Select State** dropdown menu.

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3. Click Browse and select the report file.

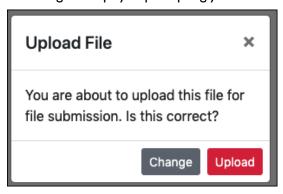
Notes:

- Please refer to the <u>Reporting Requirements</u> section of this document for information on what data must be reported and in what format.
- TXT or DAT are the required file format with a maximum size of 100 MB.
- File name must begin with the two-letter state abbreviation, followed by an underscore, then the
 unique file name consisting of Drug Distributor or Pharmacy DEA number, followed by an underscore,
 followed by the reporting date, and any suffixes needed to differentiate multiple reports as
 described in Section 2.6.

Example:

- ID_AB9876543_MMDDYYYY.txt
- ID_AB123457_MMDDYYYY.dat
- 4. Click Upload.

A message is displayed prompting you to confirm the file submission.



- 5. If you need to make any changes, click Change to return to the File Upload page; OR
- **6.** Click *Upload* to continue with the report submission.

Once you click *Upload*, your file is submitted, and a message is displayed indicating that your file was successfully submitted. At this point, you will be redirected to the **File Listing** page. If the status displayed as *Processed*, then your file was accepted.

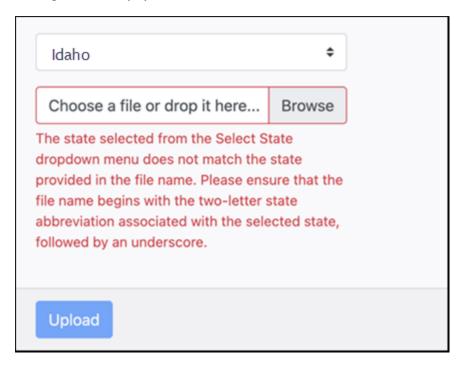
Note: Users are able to refresh this page.

A file status of *Deleted* indicates that there were errors with your submission. If this happens, you should review the errors on the **Status Report** for further details.

Upload Errors

The state abbreviation provided in the file name (ID) will be validated against the state selected from the submission page drop-down menu (Idaho).

If the state selected from the drop-down **does not** match the file name the following error message will be displayed:

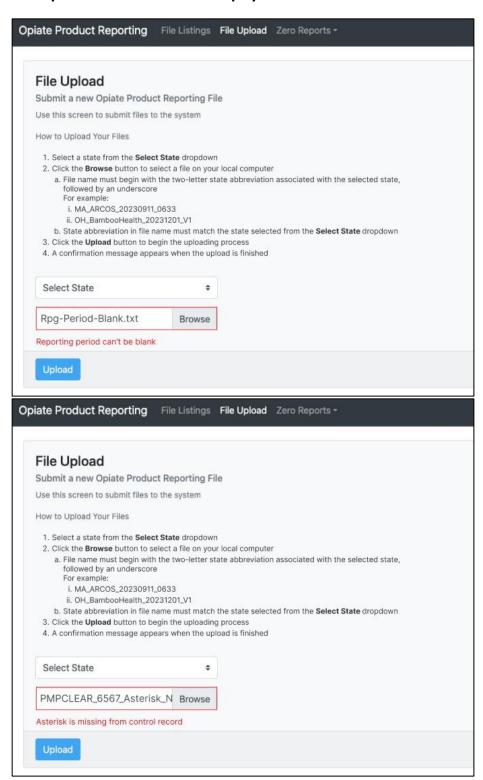


Files with an incorrect Control Record will not upload and will display an error.

Common Control Record errors include:

- Missing/Invalid Reporting Registrant DEA
- Missing Asterisk
- Missing/Invalid Reporting Period Date
- Missing/Invalid Reporting Period

Examples of Control Record Display Errors:



An example for an appropriate control record can be found below:

Field Name	Data Field Number	Column Position	Characters	Possible Values	Example
REPORTING REGISTRANT	1	1-0	9		AB9999999
*ASTERISK	2	10	1		*
*LAST DAY OF REPORTING PERIOD	3	11-18	8		01312021
REPORTING FREQUENCY	4	19	1	M, Q, Y	Q
CENTRAL REPORTER'S NUMBER	5	20-28	9		AA9999999

For more information regarding the **Control Records** format, please refer to <u>Appendix A</u>.

Status Reports

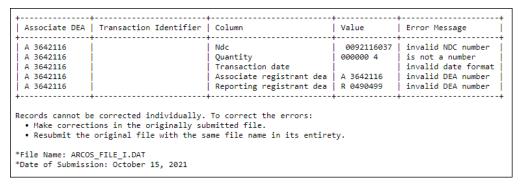
Status Reports are used to confirm receipt of files and identify errors in files that have been submitted. After submission of their opiate product report, a user will receive a **Filed Failed Report** or a **File Status Report** via email notification. This is also viewable from the **File Listing** screen within the ID PSRS web portal.

This chapter describes the status reports, status report errors, and how to correct them.

File Status Report

The **File Status Report** serves as notification that a data file was received by the system. This report will either confirm there were no errors in the file or in the event of errors, identify the specific errors.

Below is an example of a File Status Report:



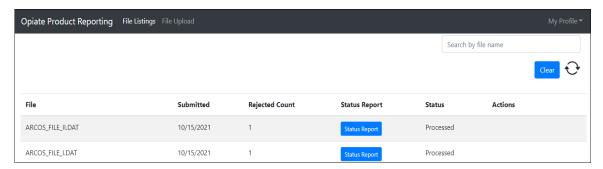
The **File Status Report** notifies you of the following scenarios:

- Invalid/Missing Transaction Date
- Invalid/Missing Transaction Identifier
- Invalid/Missing NDC
- Invalid/Missing Quantity
- Invalid/Missing Reporting Registrant DEA
- Invalid/Missing Associate DEA

Viewing a Status Report

To view a **Status Report**:

- 1. Log into ID PSRS web portal.
- 2. Click the blue Status Report button.



A simplified version of the **Status Report** is also emailed to submitters. Like the status reports viewable within the PSRS web portal, they indicate if a file submission has errors or not. To see the error details, the user must click the *Status Report with errors* link and login to the ID PSRS web portal.

Status Report with errors

Your file submission contains 1 errors. Please click on the link above for details.

Records cannot be corrected individually. To correct the errors:

- · Make corrections in the originally submitted file.
- . Resubmit the original file with the same file name in its entirety.

*File Name: ARCOS_FILE_II.DAT *Date of Submission: October 15, 2021

File Failed Status Report

In most cases, an invalid file cannot be uploaded as describe in <u>Creating a Zero Report via ID</u>
<u>PSRS Website</u>. In instances where a file is uploaded but cannot be parsed, a **File Failed Report** is generated. In the event of a failed file, a new file must be submitted with the necessary corrections.

Below is an example of a File Failed Report:

*File Name: future_date.txt

*Date of Submission: February 16, 2021

This file could not be received into the system because the system could not recognize its content as a valid ARCOS format. Action is required to resolve the issues and a subsequent file should be submitted.

Error Corrections

If a transaction record was misreported to the ID PSRS, you must follow these instructions to correct the record. Corrections must be made within the originally submitted file. You must then resubmit the file with the same file name as when it was originally uploaded. Records cannot be corrected individually. To correct a misreported transaction record:

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- 1. Make all necessary corrections in the originally submitted file, leaving the accurate transaction records unmodified.
- 2. Submit the corrected file with the exact SAME file name as the file you are correcting.

Note: In order to delete a valid entry that was in error, **enter zero for the quantity** and resubmit the file using the **same as the original.** The **Action Indicator** will not be used when deleting a valid entry.

Submitting a Zero Report

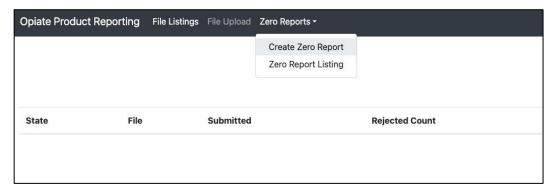
If a Drug Distributor or Pharmacy does not have any transactions to report for the reporting period AND has a DEA number, a zero report may be submitted.

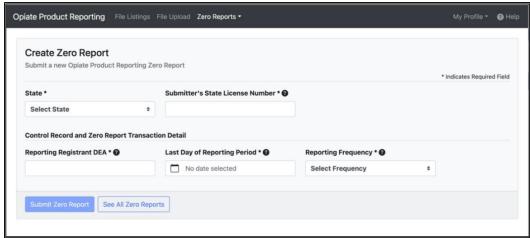
You may enter a zero report using the ID PSRS website or by uploading an ARCOS transaction file.

Note: A transaction is considered a sale, delivery, or other distribution within or into Idaho of a Schedule II-V controlled substance that is made to any practitioner, pharmacy, hospital, veterinary hospital, or other person who is permitted to possess reportable drugs for administration or dispensing to patients.

Creating a Zero Report via ID PSRS Website

- 1. Open an internet browser window and navigate to the **Reporting Portal** page located at https://pmpclearinghouse.net/opiatereporting.
- 2. Navigate to the **Create Zero Report** page by clicking Zero Reports.
- 3. Choose Create Zero Report from the dropdown menu.



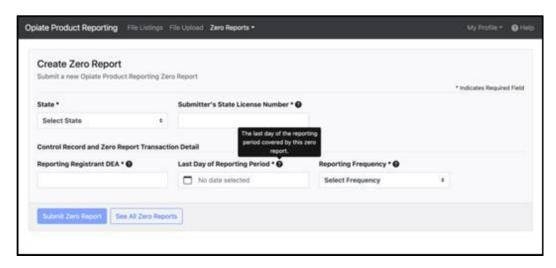


4. Populate all required fields noted with an asterisk (*) as outlined below:

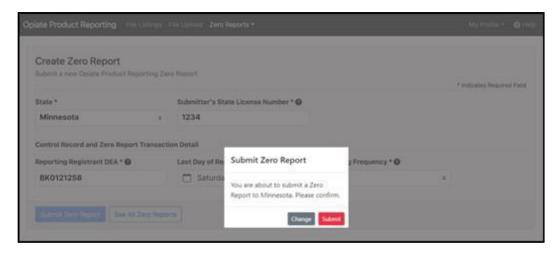
- a) *State Select the state to which you are submitting the Zero Report (Idaho).
- b) *Submitter's State License/Certificate Number Enter your Idaho Health Professions Bureau/Board of Pharmacy issued license/certificate number(s). The license/certificate number should be the submitter's (aka central reporter) state license/certificate number. If your entity possesses multiple license/certificate numbers from this state, please enter all license/certificate numbers associated with the DEA number entered, separating each license/certificate number with a semicolon and space ("; "). Example: 123456; 987654
- c) *Reporting Registrant DEA The Reporting Registrant DEA is the DEA registration number for the Drug Distributor or Pharmacy you are indicating had no reportable activity.
- d) *Last Day of Reporting Period The last day of the reporting period covered by a zero report. For example, when trying to report December 2023 transactions, the last day of reporting period would be 12/31/2023.
- e) *Reporting Frequency The Reporting Registrant DEA's reporting frequency to the State selected (e.g., monthly).

Descriptions of each field are also available by hovering over the icons on the **Create Zero Report** page.

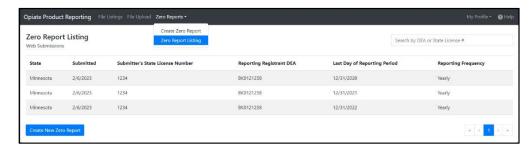
Below is an example for Last Day of Reporting Period:



Once all fields are populated, click Submit Zero Report.
 Confirm you are submitting the correct information and click Submit.

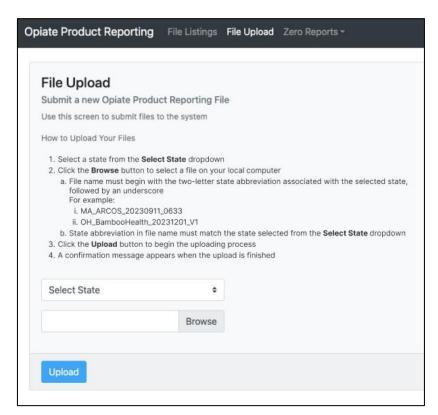


6. Zero reports submitted through the **Create Zero Report** page can be viewed in the **Zero Reports** page. To view the **Zero Reports** page, click on the menu bar and navigate to **Zero Reports > Zero Report Listing**.

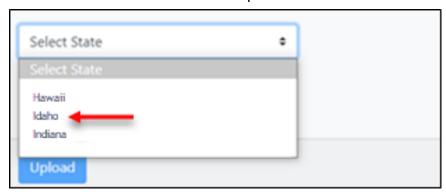


Uploading a Zero Report via an ARCOS File

- 1. Your file should contain a control record identifying the reporting Drug Distributor or Pharmacy and a single transaction record with a transaction code of "7" (per DEA ARCOS coding), which indicates that there were no transactions to report during the previous calendar year.
 - Please refer to Appendix B for additional information on formatting.
- 2. Open an internet browser and navigate to the **Reporting** page located at https://pmpclearinghouse.net/opiatereporting/users/sign in.
- 3. Click File Upload.
 - The **File Upload** page is displayed.



4. Select *Idaho* from the **Select State** dropdown menu.

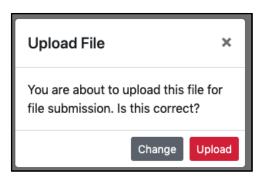


5. Click Browse and select the report file.

Notes:

- Please refer to <u>Appendix B</u> within this document for information on zero report requirements for ID PSRS.
- File name must begin with the two-letter state abbreviation, followed by an underscore, DEA, followed by an underscore and Date format (e.g., ID_ABI23456.MMDDYYYY).
- 6. Click Upload.

A message is displayed prompting you to confirm the file submission.



7. If you need to many any changes, click *Change* to return to the **File Upload** page.

OR

8. Click *Upload* to continue with the report submission.

Once you click *Upload*, your file is submitted. A message will display indicating that your file was successfully submitted. You will then be redirected to the **File Listing** page.

Changing Your Password

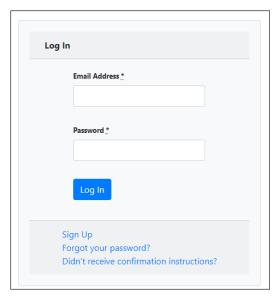
There are two ways you can manage your password:

- 1. If you have forgotten your password, you can reset your password; or
- 2. You can proactively change your password within the application before it expires by updating your current password.

Forgotten Password

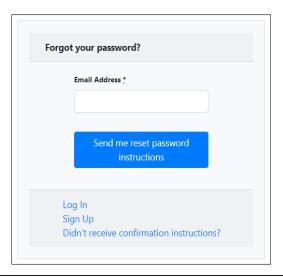
1. Open an internet browser window and navigate to the **Reporting** log in page located at https://pmpclearinghouse.net/opiatereporting.

The Log In page is displayed.



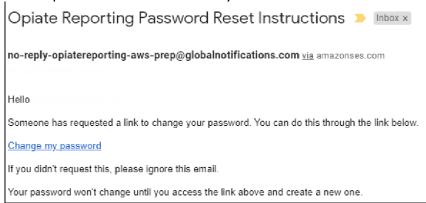
2. Click the Click your password? link.

The Forgot Your Password page is displayed as shown on the following page.

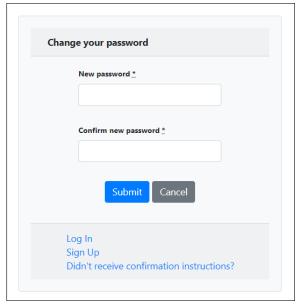


3. Enter the email address for your account in the **Email Address** field, then click Send me reset password instructions.

A reset password link will be sent to your email address.



4. Once you have received the email, click the **Change my password** link. The **Change Your Password** page is displayed as shown on the following page.



- 5. Enter a new password in the **New Password** field, then re-enter it in the **Confirm new password** field.
- 6. Click Submit.

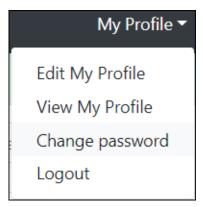
Your password is updated, and you will use the new password the next time you login to the system.

In Application Password Change

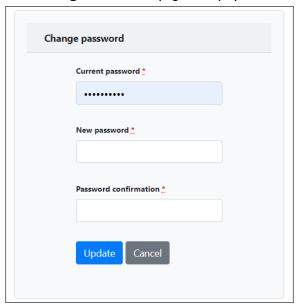
If your password has not expired, but you would like to proactively reset it, you can do so within the application at any time.

Note: This functionality requires that you know your current password and are logged in to the application.

1. Click My Profile > Change Password



The Change Password page is displayed.



- 2. Enter your current password in the Current Password field.
- 3. Enter a new password in the **New Password** field, then re-enter it in the **New Password Confirmation** field.
- 4. Click Update.

Your password is updated, and you will use the new password the next time you login to the system.

Assistance and Support

Technical Assistance

If you need additional help with any of the procedures outlined in this guide, you can:

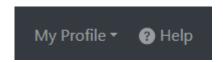
Contact Bamboo Health at 1-844-966-4767:

OR

 Create a support request at the following URL: https://opiateproductreporting.zendesk.com/hc/en-us/

OR

 Help icons are on the top right-hand corner of each ID PSRS web portal page to link directly to Bamboo Health online support.



Technical assistance is available 24/7.

Administrative Assistance

If you have non-technical questions regarding the Idaho Practitioner Sales Reporting System (PSRS), please contact:

Address: ID Board of Pharmacy – Attn. ID PSRS 11341

W Chinden Blvd Bldg. 4

Boise, ID 83714

Email: pdmp@dopl.idaho.gov
Phone: 1-208-605-4703

Website: https://dopl.idaho.gov/bop/

Document Information

Disclaimer

Bamboo Health has made every effort to ensure the accuracy of the information in this document at the time of printing. However, information is subject to change.

Change Log

Version	Date	Chapter/Section Change Made	
1.0	5/29/2024	N/A	Initial implementation draft
2.0	7/10/2024		Final implementation draft
3.0	7/12/2024	Document Overview	Updated rules/links
4.0	01/16/2024	Global	Updated guide to reflect new branding guidelines
		Global Updated links that were broken	
		Appendix A & B	Added Transaction & Zero Report examples per state's request

Appendix A: ARCOS Report Requirements for ID Practitioner Sales Reporting System (PSRS)

ARCOS using a fixed width file format. Below are the expected columns and their width. (R=Required, O=Optional/Situational)

Control Record (first line of file)					
Field Name	Length	Required	Notes		
Reporting Registrant DEA	9	R			
Asterisk (*)	I	R			
Last Day of Reporting Period MMDDYYYYY	8	R	Should always be last day of previous month reporting period; e.g.		
Reporting Frequency	I	R	"M" for monthly should always be used		
Central Reporter's DEA	9	0			

Below is an example of a transaction record. The start of each field is underlined and has the start position number above it.

1 1011 1920

AB9876543*12312021YAA9999999

Transaction Record (second and each subsequent line of file)				
Field Name	Required	Length	Position	Notes
Registrant DEA	R	9	1-9	
Transaction Code	R	I	10	"S" should always be used to represent Sale, Disposition, Transfer

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	ı	ı	1	1
Action Indicator	0	I	11	
NDC Number	R	11	12-22	Compounded medications use NDC of the first controlled drug ingredient
Quantity	R	8	23-30	
Unit	0	ı	31	
Associate Registrant DEA	R	9	32-40	
Order Form Number	0	9	41-49	
Transaction Date (MMDDYYYY)	R	8	50-57	
Correction Number	0	8	58-65	
Strength	0	4	66-69	
Transaction Identifier	R	10	70-79	
Blank Space	R	ı	80	

Below is an example of a transaction record. The start of each field is underlined and has the start position number above it.

 I
 101112
 23
 3132
 41
 50
 58

 66
 70
 80

<u>A</u>B9876543<u>SI0</u>009999999**<u>0</u>0000002<u>2B</u>C9999999<u>0</u>009999999<u>1</u>2312020<u>9</u>9999999<u>1</u>000<u>0</u>000000 001

Transaction Example #1:

AB1234567S 6521908001000000048 CS7654321 08082024 0200000000001

Note: The parameters for the above example are, Sale of NDC 6521908001, quantity 48, sold to (DEA#) sold on 08/8/24 and are for reference only.

Transaction Example #2:

AB1234567S 763299060000000002 FS7543216 08162024 0030000000002

Note: The parameters for the above example are, Sale of NDC 7632990600, quantity 2, sold to(DEA#) on 08/16/2024 and are for reference only.

Appendix B: Zero Report Requirements for ID PSRS

The following table contains the required definitions for submitting zero reports via ARCOS format to ID PSRS.

Control Record (first line of file)					
Field Name	Length	Required	Notes		
Reporting Registrant DEA	9	R			
Asterisk (*)	I	R			
Last Day of Reporting Period MMDDYYYYY	8	R	Should always be last day of previous month e.g.		
Reporting Frequency	I	R	"M" for monthly should always be used		
Central Reporter's DEA	9	0			

Transaction Record (second line and each subsequent line of file)					
Field Name	Required	Length	Position	Notes	
Registrant DEA	R	9	1-9		
Transaction Code	R	I	10	"7" should always be used to represent No ARCOS Activity for the reporting period	
Action Indicator		I	П		
NDC Number		11	12-22		
Quantity		8	23-30		
Unit		ı	31		

Associate Registrant DEA		9	32-40	
Order Form Number		9	41-49	
Transaction Date (MMDDYYYY)	R	8	50-57	
Correction Number		8	58-65	
Strength		4	66-69	
Transaction Identifier	R	10	70-79	
Blank Space		I	80	

Sample Zero Report

A sample zero report is illustrated below. The *Control Record* (first line) is required along with a transaction record. The transaction record only needs Registrant DEA, Transaction Code, Transaction Date, and Transaction Identifier.

AA1234567*12312020Y BB12345677 12312020 0000000001

Zero Report Example

AB1234567*07312024M

AB12345677 07312024 0000000001